## Exostar Registration – Required for ALL External users (non-BAE Systems employees) who require access to BAE Systems' LifecycleOne application

	EXOSTAR
	Sign In  Login User ID J  Password  Extract User ID?  Password?  Logn



## Purpose

## <u>To obtain a link that will provide you access to a BAE Systems</u> <u>LifecycleOne site, via our 3<sup>rd</sup>-party provider (Exostar)</u>

## Steps involved to obtain your link:

- 1. Request your Organization ID and License from your BAE Systems, Inc. POC
- 2. Exostar Account Registration
- 3. Activate your Exostar account
- 4. Activate Credentials and complete Identity Proofing
- 5. Register for Multi-Factor Authentication
- 6. Receive your LifecycleOne link via email

## Required Browser – Microsoft Edge



# Microsoft Edge

Exostar *officially* supports Edge.
 You may experience issues using other browsers.

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## **Exostar Account Registration Process**



Open Microsoft Edge – Go to: https://portal.exostar.com/credmgr/pages/registration/pre70userRegistration.faces

- 1. Enter the Organization ID you obtained earlier in the Organization ID field
- 2. Click > Verify Organization
- 3. Complete Profile (all '\*' required fields)
- Click > Next(Button ONLY appears once Organization ID is populated and the Verify Organization button has been clicked)



## **Exostar Account Registration Process**



- Check > "BAE Systems Portal" check box
- Do NOT select any other Products & Services boxes
- Click > Next>>



## **Exostar Account Submission Confirmation**

## EXOSTAR

#### About Us Help

#### Submission Confirmation

Thank you for submitting your registration. Once your registration has been processed, you will be contacted by Organization Administrator, after which you can access products and services that you have selected.

You may close your browser at any time or click http://www.exostar.com for more information about Exostar.

If you need to contact Exostar for any questions, visit our support site: <u>http://www.myexostar.com/contactSupport.aspx</u>. Our Customer Service Team is available Monday through Friday 3 a.m. to 9 p.m. EST.

Please use reference number userRegistration1540489437687 when you contact Exostar Customer Service.

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- You may close your browser at this time
- You will receive an email message confirming your submission

# Sample Exostar Email – Notification Only

Account Update: Exostar User Registration Submitted D Index ×			÷	Ø
Exostar Administrators <customerservice@exostar.com> 12:44 PM (4 min ≩ to me ▼</customerservice@exostar.com>	utes ago)	☆	+	:
Dear Albert Einstein,				
Your registration request has been received by your Organization's administrators. They will be responsible for the approv If your request is approved, you will receive another email notification that includes your login credentials and further instru-	al and auth uctions on I	iorizatio now to g	on proce get star	ess. ted.
ORGANIZATION DETAILS:				
Organization Name: BAE Systems LifecycleOne Extranet Portal US SSA Exostar ID:				
NEED HELP? http://www.myexostar.com/Online-Support/				
DO NOT reply to this email. This is an automated email and replies are not being monitored. Confirmation Code: userRegistration1540489437687				

• You will receive this message as *confirmation only*, no action required





• Ensure that this message did not get sent to your Spam folder

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- 1. Set your permanent Exostar password
  - Green check marks appear in real time as criteria is met
  - Reset required every 180 days
- 2. Click > **Next**

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#### Please select security questions.

If you forget your login password, you will be required to answer the security questions you have chosen below. Each answer must be at least 3 characters in length. NOTE: Answers are not case sensitive.

*Question 1 :	What is		
*Answer 1 :	••••	Show	
*Question 2 :	What is		
*Answer 2 :	The Longest Day	Show Ne	xt
*Question 3 :	What is		Ф
*Answer 3 :	•••••	Show	
*Question 4 :	What is		
*Answer 4 :	•••••••	Show	

- Answer security questions:
  - 'Show' checkbox allows the user to ensure that answers are spelled correctly (answers are not case sensitive)
- Click > Next



 Select 'Get/Activate credentials'

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Me

0

Help

Logout

Dash

Access

Access

Granted

Click > Continue







#### **Determine Required Credentials**

In order to maintain a secure collaborative environment, you will need to possess credentials that will allow you to access the application(s) necessary to work with other organizations. Based on the information provided, it looks like you will be working with an organization that requires you to have access to their application(s).



Continue

Skip this! 🚱

 BAE Systems has already purchased your credential (obtained separately from your BAE Systems, Inc. POC)

BAE SYSTEMS

 Click > I have a license key 12







**No Purchase** - If you have cancelled your order, or have not purchased a credential, you may not be able to access the applications to which you have been invited. <u>Purchase a credential now!</u>

Hardware OTP Token - If you purchased a Hardware OTP Token, it will be shipped to you. You will receive an email which includes a license key and further instructions to follow once you receive the token. Skip this step for now, you can return to it once you receive the token.

**Phone OTP / Mobile ID** - If you purchased a Phone OTP or Mobile ID credential, you should have already received an email which includes your license key. Enter the key below to activate your credential.

**PKI Credential** - If you purchased a PKI credential, this credential has been automatically requested for you. You will receive an email with further instructions. If you purchased a Hardware-based PKI credential (e.g. USB Hardware PKI Token), it will be shipped to you.

- Enter in your License Key obtained from your BAE Systems POC
- Click > Activate

Dash

My Completion Checklist

Credential

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Logout

#### ✓ Enter License Key



I need to purchase credentials

Skip this!

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The credentials you have purchased require you to complete an identity proofing session. Please verify your profile information. Ensure your name matches the legal name as displayed on your passport or other legal identifying documentation. If you live in the United States but do not have a social security number, select your country of citizenship.

* First Name:	Albert		
Middle Name:			>
* Last Name:	Einstein		Next
Suffix:			<u> </u>
* Country:	Please Select 🗸	Select the country where you wish to be proofed.	

Note: If you have an FIS credential you will not be able to edit your name.

- Confirm Profile (Complete `\*' required fields)
- Select Country > United States (If you are a citizen of a country other than the United States, contact: <u>lifecycleone@baesystems.com</u>)
- Click > **Next**

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# Credentials - Proofing



You need Medium Level of Assurance (MLOA) for one or more of the applications you will be accessing. This requires a proofing session to verify your identity. Once verified, you will be able to bind and activate a hardware OTP, phone OTP, or Exostar Mobile ID credential to your Exostar account. Please select a proofing option below.

#### Verify my identity online now! (Recommended)

Complete proofing immediately through online verification. Requires approximately 10 minutes. This service is currently only available for US residents.

ontinue to Instant Proofing

## Verify my identity by meeting with an agent later. @

Appointments are scheduled based on agent availability. This session requires approximately 15 minutes to complete. You must have access to a webcam.

chedule an Appointmer



**6**2

Dash

Help

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My Completion Checklist

Click either > **Schedule** an Appointment (purple **box**) (for video proofing) (our recommendation) or **Continue to Instant Proofing (blue box)** (FYI-there will be a delay in access if you answer questions incorrectly.)

Logout

 You have the option to schedule an appointment instead of Instant Proofing; however, this could take several days to schedule and complete



- Complete `\*' required fields
- Do not use periods or hyphens, and use 2-digit State abbreviation
  - (i.e. VA, TN, CA, etc.)
- Click > Next



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By agreeing to participate in the identity verification process, I hereby consent to the use of the information (including any personally identifiable information) I provide herein in the identity verification process.

I understand that by clicking 'Agree' I am providing written instructions to Exostar under the Fair Credit Reporting Act authorizing Exostar to obtain information from my personal credit profile or other information from Experian.

I authorize Exostar to obtain such information solely for the purpose of verifying my identity.



• Click > **Agree** 

- Exostar *does not* record or store questions or answers during the identity verification process
- This process is used simply to confirm that you are who you say you are
- The outcome provides BAE Systems with only a PASS / FAIL result

**Note:** Users **must** complete this one-time vetting/proofing process for account finalization

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# Step Credentials - Proofing



#### My Completion Checklist

#### Verify your identity.

Please do not click the browser back button as it could delay the proofing process. The questions below are required in order to confirm your identity. Exostar does not record or store the questions or answers.

Multiple choice questions will appear here.

 Exostar *does not* record or store questions or answers during the identity verification process

- This process is used simply to confirm that you are who you say you are
- The outcome provides BAE Systems with only a PASS / FAIL result
- Incorrect answers will require an in-person proofing process to be scheduled with an Exostar Security Officer



Congratulations! Your identity has been successfully verified. Now you can **activate** your credentials. Please see the list below, and activate your credentials. Once activated, you will be able to access the application(s) requiring these credentials.

unuge off creat		
Phone OTP You have not activated thi	Credential Strength: Level 3 s credential.	C C Activate

• Click > **Activate** to setup a One-Time Password with your phone registration



Please complete the form below to register your phone. Choose your preferred method for receiving Phone OTP messages.

Phone:	●Text Capable ○Voice Only
* Country:	Please Select 🗸
Phone Number:	XXXXXXXXXX
	Register Cancel

\*

- Country > United States (if you are a citizen of a country other than the United States, contact: <u>lifecycleone@baesystems.com</u>)
- Enter Phone Number of the device on which you want to receive your One-Time Password (Phone OTP)
- Click > Register













#### Success!

You have successfully registered your phone with the Exostar Phone OTP Service.





Click > I'm Done!



#### Account Setup is Complete!

Congratulations! You have successfully set up your Exostar user account and are now logged in. You currently have the credentials required to access your applications and you may begin using the Exostar platform. <u>click here.</u>

#### Go to the Exostar dashboard now!

- You've now completed Exostar Registration & Proofing Note: there is one more step still required ...
- BAE Systems can now grant access to your LifecycleOne site. You will receive an email containing the Title and Link to the site when access is granted. Click > Logout

# Site Access Email: Here's the site that has been shared with you.



- Click on the Title of the site to gain access, or copy and paste into Edge address bar
- Once you've reached the site, create a Favorite/Bookmark of the home page, or reuse this email, for future reference
- This email will come from BAE Systems Exostar POC
  - Links received from another sources prior to successfully completing the Exostar process above will not work



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## Announcements



- Do **NOT** click on Open Application
  - This link is used to access other applications to which you do not have access
- Connect to your LifecycleOne site **using the link in the email invitation** you receive

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EX	OSTAR®			
Sign	In			
	Login			
	User ID		•	Enter Exostar ID
	Dassword	Forgot User ID?	•	Enter Exostar Password
	- ussnoru	Forgot Password?	•	Click > <b>Login</b>

EXOSTAR			Billing and Support Log
Manage OTP			
Phone OTP			
<ul> <li>To authenticate using a Ph</li> <li>You will be prompted to ent</li> <li>You may be subject to char</li> <li>Need more information? <u>We</u></li> </ul>	one Based OTP, sel ler that code to comp ges imposed by you w our frequently asked	ect a phone below to send an OTP Code olete authentication. r telephone carrier for your receipt of text questions.	via text or voice. t messages. Exostar is not responsible for the payment of such charges.
Phone OTP Authentication			
	Select Phone:	Number ending in 3582	Click 'Send' to have an OTP Code sent to the selected number. It will take a moment for the code to arrive. The OTP Code will expire 2 minutes after clicking 'Send'.
	Delivery Method:	Text message to my Phone Voice message to my Phone	Do not click Skip OTP - this will halt the authentication process and you will be denied access to LifecycleOne

- Select number of the phone you registered for Phone OTP
- Select Delivery Method to receive Phone OTP (Voice or Text)
- Click > Send

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#### Manage OTP

<ul> <li>To authenticate using a Phone Based OTP, sel</li> <li>You will be prompted to enter that code to comj</li> <li>You may be subject to charges imposed by you</li> <li>Need more information? <u>View our frequently asked</u></li> </ul>	ect a phone below to send an OTP Code via to blete authentication. Ir telephone carrier for your receipt of text mes questions.	ext or voice. sages. Exostar is not responsible for the payment of such charges.
Phone OTP Authentication		
Select Phone:	Number ending in 3582	Didn't receive your code? Click 'Resend' to get a new one. It will take a moment for the code to arrive.
Delivery Method:	Text message to my Phone	
OTP Code:	× X0000000	Enter the OTP Code that was sent to the phone number you selected. Each OTP Code expires 2 minutes after clicking 'Resend Code'.
You will be redi	rected to your site.	Submit Resend Skip OTP

- OTP Code entry box displays
- Enter OTP Code received (code is only valid for two minutes; click **Resend** if needed)
- Click > **Submit**
- Upon clicking 'Submit', you will be directed to your BAE Systems LifecycleOne site

Billing and Support

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Logout



# Thank you

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