

# Certification Assistant Lite User Guide January 2022





# CONTENTS

Document Versions	3
Certification Assistant Lite User Guide	
Certification Assistant Lite Home Page	
Cybersecurity Maturity Model Certification (CMMC) Home Page	4
System Description Tab	(
System Environment Tab	8
Policies Tab	1
Self-Assessment Tab	12
Tab 1 – Controls Comments & Log	10
Tab 2 – Policy Reference	1
Tab 3 – Assessment Guide	1
Tab 4 – Artifact Upload	18
Tab 5 – Action Items	18
Tab 6 – Workflow Tasks	2
Certification Assistant Messaging	23
Partner Engagement	21



# DOCUMENT VERSIONS

Version	Impacts	Date		
Certification Assistant		Pre-June 2021		
CA 1.4	<ul> <li>Dashboard redesign</li> <li>Update to Individual Self-Assessment:         <ul> <li>New Tab structure</li> <li>Controls Comments and Logs</li></ul></li></ul>	June 2021		
CA 1.5	No changes to Lite	August 2021		
CA 1.6	<ul> <li>The following changes have been implemented for Lite:         <ul> <li>Ability to import both Software and Hardware inventory on System Environment tab</li> <li>Improved Usability                 <ul> <li>Navigation from within individual controls</li> <li>Decision a control from Domain Dashboard</li> </ul> </li> <li>Ability to create workflow items on a schedule i.e. daily, weekly, monthly, quarterly or yearly basis</li> </ul> </li> </ul> <li>Ability to share documents between partner and you</li>	January 2022		

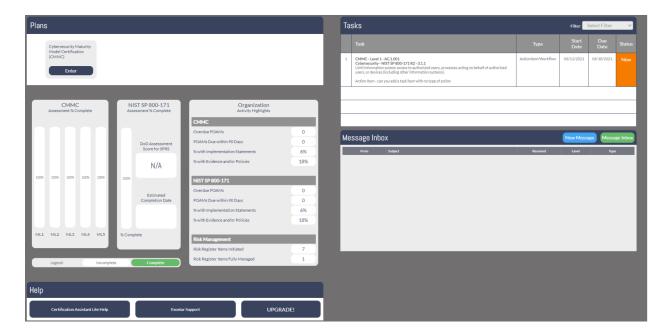


### CERTIFICATION ASSISTANT LITE USER GUIDE

#### Certification Assistant Lite Home Page

The first page displayed after access Certification Assistant from MAG is the Home Page. The page consists of 5 main sections:

- 1. Plans Your currently enabled compliance plans
- 2. Tasks Action Items that are currently assigned to the current user
- 3. Graphs A high-level snapshot of the progress on controls and action items
- 4. Message Inbox Built-in messaging component. Send messages to your team members, clients, or consultants.
- 5. Help & Profile Access to help and support resources as well as the button to upgrade your license.



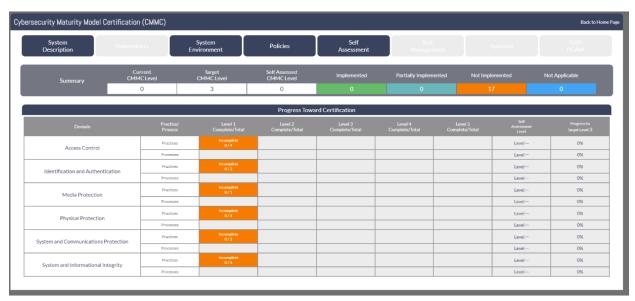
To access the CMMC program details, click on the Cybersecurity Maturity Model Certification (CMMC) button.

If there are Actions Items available, click on the Task Name to access the task details page.

## Cybersecurity Maturity Model Certification (CMMC) Home Page

The CMMC home page contains more detailed resources to update your status on CMMC Certification.





The Tab Toolbar is how you will navigate through the system to complete each section. The buttons that are greyed out are features available in Certification Assistant Standard and Premium. Use the Upgrade links to view details about these versions.



The Summary bar shows your current CMMC Level, Target CMMC Level, Self-Assessed CMMC Level and the number of controls in each level of implementation; Implemented, Partially Implemented, Not Implemented and Not Applicable.



The Progress Toward Certification gives a complete roadmap of the progress in each CMMC domain toward your goal certification level.



Progress Toward Certification										
Domain	Practice/ Process	Level 1 Complete/Total	Level 2 Complete/Total	Level 3 Complete/Total	Level 4 Complete/Total	Level 5 Complete/Total	Self Assessment Level	Progress to Target Level 3		
Access Control	Practices	Incomplete 0/4					Level	0%		
	Processes						Level	0%		
Identification and Authentication	Practices	Incomplete 0/2					Level	0%		
	Processes						Level	O%		
Media Protection	Practices	Incomplete 0/1					Level	O%		
	Processes						Level	0%		
Physical Protection	Practices	Incomplete 0/4					Level	O%		
	Processes						Level	0%		
System and Communications Protection	Practices	Incomplete 0/2					Level	O%		
	Processes						Level	0%		
System and Informational Integrity	Practices	Incomplete 0/4					Level	O%		
	Processes						Level	0%		

How to read the chart – using Access Control as an example:

- There are Practices and Processes in each CMMC domain from Level 2 on.
  - There are limited practices and no processes in Level 1, therefore the chart shows a grey cell with no data. As a Certification Assistant Lite user, you will only have access to Level 1.
- When a Level contains 0 completed controls, it will show orange and 0 out of 2 (for example) and Incomplete.
- When a Level contains between 1 and the full number of controls, the cell will show lite blue and show In Progress.
- When a Level has all controls completed, the cell will show green and be labeled Complete.
- When a Level is complete, the 'Self-Assessment Level' column will show the highest level currently completed.
- The Progress to Target Level 'X' column will show a percentage of progress toward the goal. Each cell on the chart with progress data is also clickable and will navigate you directly to the selected Level and Domain.

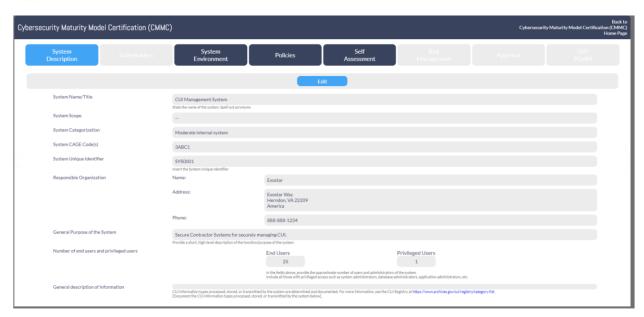
#### System Description Tab

The System Description tab is used to start the information gathering required for a System Security Plan or SSP report.

NOTE: Lite access does not allow for generation of a SSP. You would need to upgrade to Standard or Premium.

Click on the 'Edit' button to enteredit mode and complete the form.



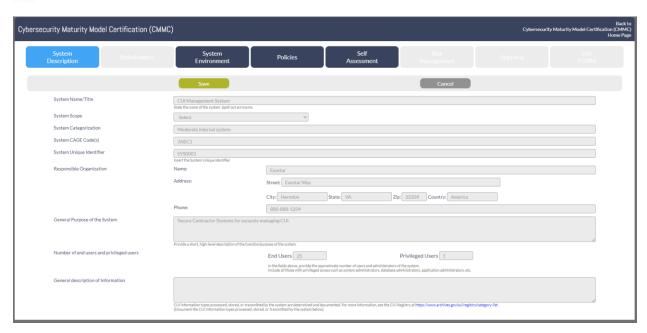


Enter the information in each field and click on the Save button when complete.

Notes regarding a selection of the fields:

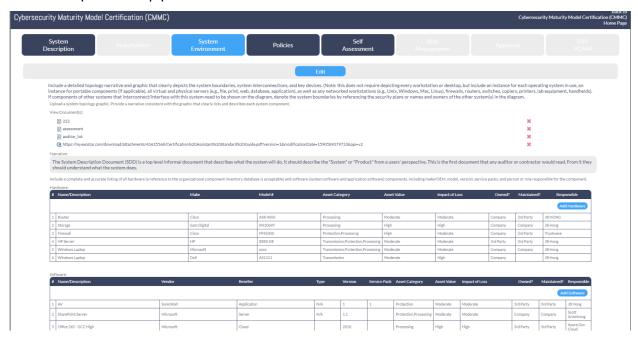
- System Categorization: In general, the format for this field is
  - SC for Security Category
  - The information type example 'information system' or 'contract system'
  - A High/Moderate/Low impact rating for confidentiality
  - A High/Moderate/Low impact rating for integrity
  - o A High/Moderate/Low impact rating for availability
  - Together in this format:
    - SC information system = {(confidentiality, impact), (integrity, impact), (availability, impact)}
- General description of information use the link provided under the text box to view a list of CUI information types.





## System Environment Tab

The System Environment tab is for the detailed documentation of the system. Click on the Edit button to open the top portion of the screen for edit.

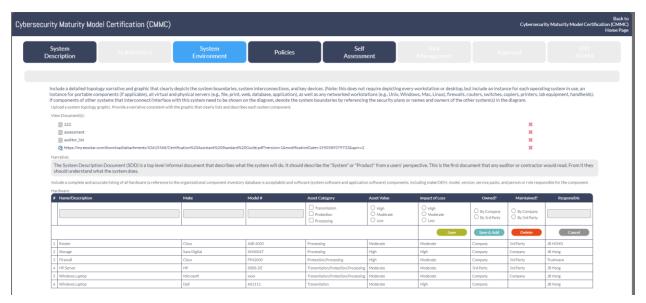


Upload a detailed topology diagram and enter a narrative to support the graphic in the fields provided. You may upload file(s) or link(s) to externally available files using the Link field. If a



document needs to be replaced, use the delete 'X' to remove the document and upload the revised version.

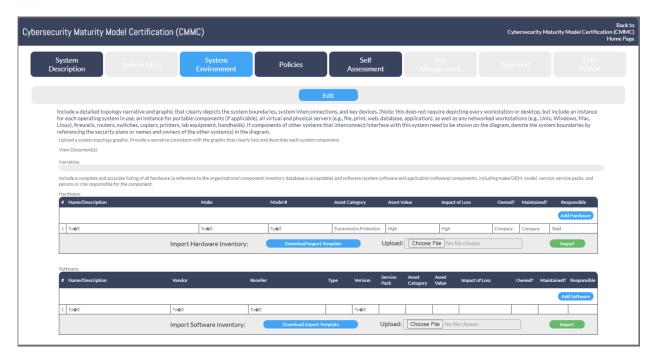
To list your Hardware inventory, click on the Add Hardware button. This will open the form for adding new hardware to the list. The following fields need to be entered: Name/Description, Make, Model #, Responsible and then select from the available values for Asset Category, Asset Value, Impact of Loss (relates to Risk Management), owner and maintenance for the inventory asset.



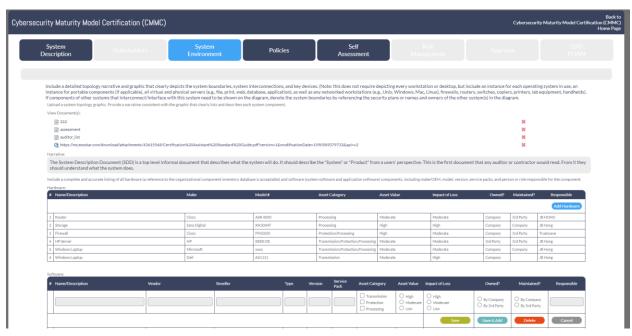
Note: Asset Category defines how this asset is used relative to CUI – is it for the Transmission, Processing, and/or Protection of CUI.

You also can now upload your Hardware Inventory. The template needed is on the bottom of table. The required values are in the template on the far right. Simple fill it out, save it as a file on your computer (with the same file extension i.e. do not change it), and then upload. Once you've chosen the file, click Import.





# Software Inventory:

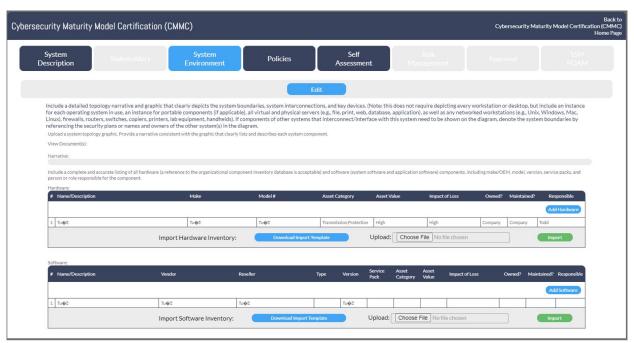


To list your Software Inventory, use the Add Software button. This will open the form to add software to the list. The following fields will need to be entered: Name/Description, Vendor, Reseller, Type, Version, Service Pack, Responsible, and then select from the options for Asset



Category, Asset Value, Impact of Loss (related to Risk Management), Owned, and Maintained for the software.

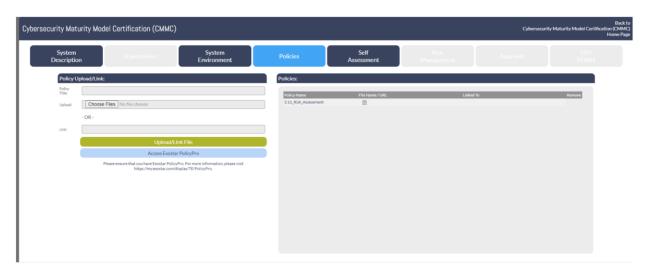
You also can now upload your Software Inventory. The template needed is on the bottom of table. The required values are in the template on the far right. Simple fill it out, save it as a file on your computer (with the same file extension i.e. do not change it), and then upload. Once you've chosen the file, click Import.



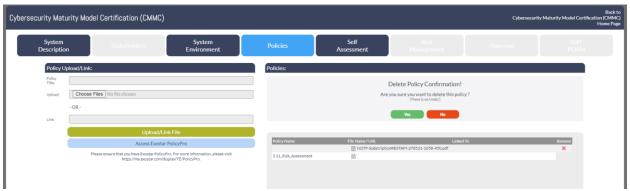
### Policies Tab

The Policies tab is used as a repository for all policy documentation referred to in the controls. Click on the button to choose your files – multiple files can be uploaded at the same time. You can add the link to Certification Assistant for files that are stored and available externally. Use the blue Open Exostar PolicyPro to access PolicyPro and your content.





Once your files are uploaded, they can be removed using the delete 'X'.

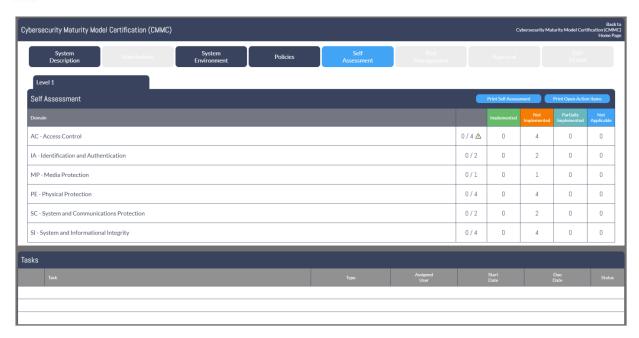


You will have the option to confirm the file removal before it is completed.

#### Self-Assessment Tab

The Self-Assessment tab is where the CMMC Levels with Practices and Processes are held. Certification Assistant Lite is limited to Level 1, Standard adds Level 2 & 3 as well as NIST 800-171, and Premium adds Level 4 & 5.





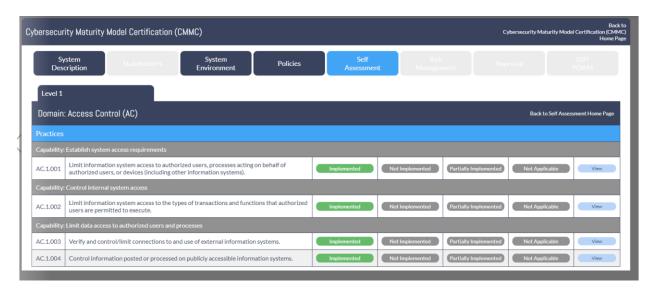
The upper section is a list of the Domains available in the Level, the lower section is all open Action Items for the CMMC program.

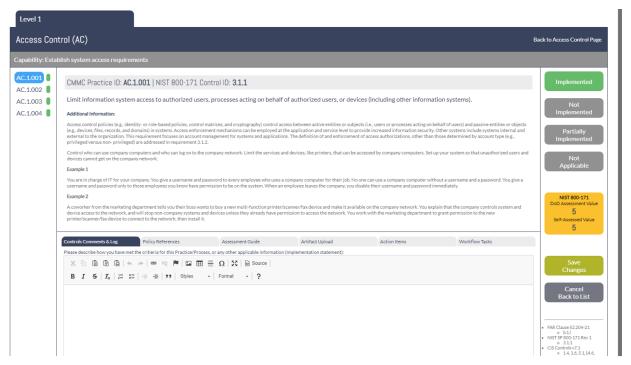


Click on a Domain name (Access Control in this instance) and the Practices within that domain are displayed. Click on the View button or click on the practice content to view the control details.



You can now decision any individual control from the Domain Dashboard page. Please note that you still need to add implementation statements and add documentation to inform that status ... this can just help facilitate a run thru of the controls.





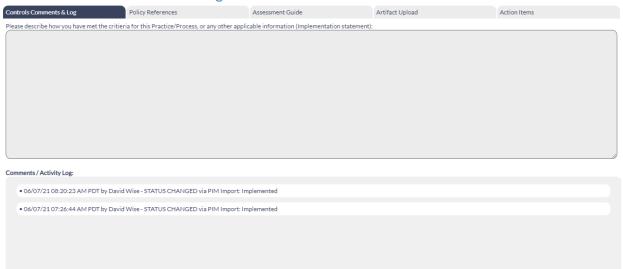
The Control Detail page has 3 main components

- 1. The Left side panel shows all possible controls for the Domain and allows for easy navigation by clicking on the control number.
- 2. The center panel show the Practice content and Additional Information to assist you implementing the control. Below the Additional Information there are now tabs for



- other items like artifacts, policies, implementation statements and CMMC Assessment Guide documentation.
- 3. The right panel holds the action buttons and reference information. Each status button can be clicked to change the control to that status and any status changes are automatically saved. Any changes to the other content will require the user clicking the Save button. Use the Cancel or Back to List button to return to the control list. The bottom right has the reference material related to each individual control.

Tab 1 – Controls Comments & Log



The large text box is used to enter your Implementation Statement for the control. If you make edits to the statement, the original version of the statement will be added to the Comments/Activity Log. Content in the main text box will be included on reports and the SSP document.

Note: All other interactions with the control such as status changes, will be entered in the Comments/Activity Log.



Tab 2 – Policy Reference



You will need to upload all the organizations policies through the Policy Tab then they will be here listed to be selected. Note: only those policies NOT already assigned will be available to associate.

Select Policy(s) to be linked to this control. Use the red 'X' icon to remove a policy link. The document will not be affected by removing the link.



accounts along with the name of the individual associated with each account; access authorization records; account management compliance reviews; system monitoring records; system audit logs and records; list of devices and systems authorized to connect to organizational systems; other relevant documents or records].

Interview

[SELECT FROM: Personnel with account management responsibilities; system or network administrators; personnel with information security responsibilities].

[SELECT FROM: Organizational processes for managing system accounts; mechanisms for implementing account management].

DISCUSSION [NIST SP 800-171 R2]

Access control policies (e.g., identity- or role-based policies, control matrices, and cryptography) control access between active entities or subjects (i.e., users or processes acting on behalf of users) and passive entities or objects (e.g., devices, files, records, and domains) in systems. Access enforcement mechanisms can be employed at the application and service level to provide increased information security. Other systems include systems internal and external to the organization. This requirement focuses on account management for systems and applications. The definition of and enforcement of access authorizations, other than those determined by account type (e.g., privileged verses [sic] non-privileged) are addressed in requirement 3.1.2 (AC.1.002).

For additional guidance while completing the controls, the CMMC Assessment Guide has been added for your reference.



Tab 4 – Artifact Upload



To upload document artifacts specifically for this control, enter an artifact description and choose a file to upload. Use the red 'X' icon to remove an artifact if needed.

Note: Any artifact that applies to more than 1 Control will need to be uploaded to each individual control.

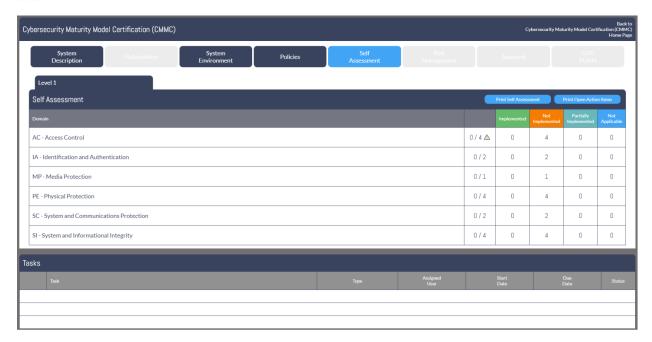
Tab 5 – Action Items

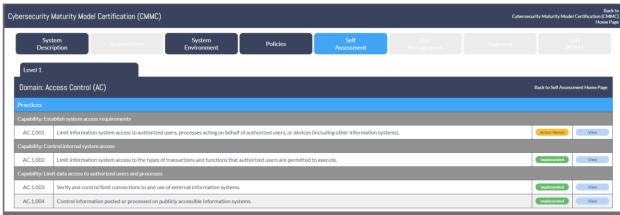


Action Items for a control are managed on the Action Items tab. This is also how you add them in the Action Items tab. Select the user to be assigned the item, identify the item as an Action Item/Workflow, CMMC POAM, NIST 800-171 POAM, or Both, set a due date and click on Save. The user assigned will receive an email notifying them of the task assignment.

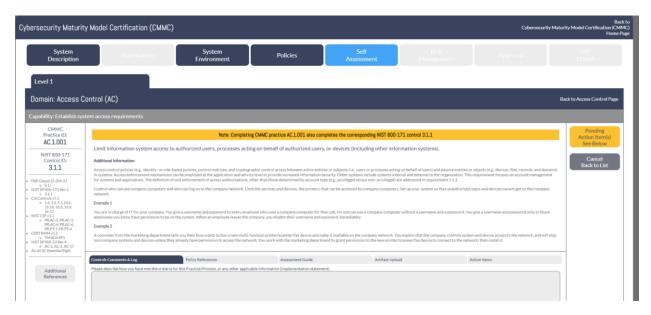
While a control has an open Action Item, the Status icon on the list will show 'Action Item' and in the control details, the button 'Pending Action Item, See Below' is shown. Also, the Self-Assessment tab will have a yellow square or icon.



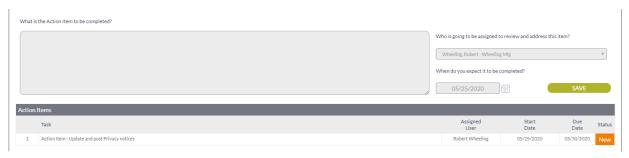






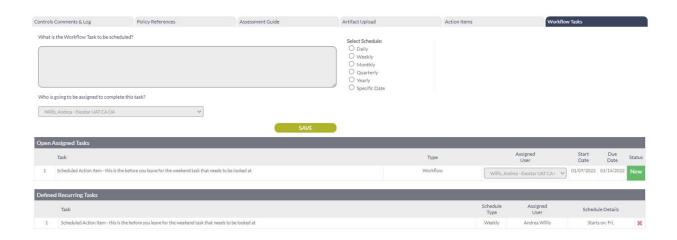


Clicking the pending action button will snap down to the open Actions for the control.





#### Tab 6 – Workflow Tasks



Workflow tasks are tasks that can be assigned to users on a schedule and do NOT affect the status of the control.

Schedule frequency are daily, weekly, monthly, quarterly, and yearly. There is also the ability to schedule more frequently as in twice a week, twice a month etc.

Once a task has been created you will see it in the bottom section, Defined Recurring Tasks. If no longer needed, the task can be removed by clicking the X.

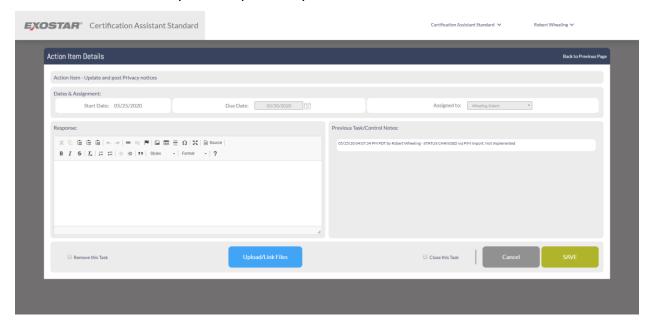
Based on the schedule of the task, the active task to be done, will be created nightly and then appear in the Open Assigned Task section. The active task will also display on the Dashboard if it is assigned to you.

Updating each active task is the same as an action item (POAMs) as shown below.



Clicking on any of the Task lists will show the Action Item Details page, where a task can be worked. Any text entered in the Response text box will be added to the audit trail for the control and files can be uploaded or linked. The files will be attached to the control, not the task. If the action is no longer needed, click on the Remove this Task checkbox and Save, you will be prompted to confirm. This will remove the action item and any associated notes, links or documents. This is only recommended if the audit of the task is not needed.

When the action is complete, click on the Close this Task checkbox and Save to close the task and return to the screen you were previously on.



You can print out all Open Action Items from the Self-Assessment Tab.



# Certification Assistant Messaging

Message notifications are found in the upper right next to your username.



If the number next to the bell is higher than 0, then you have new messages waiting.

Your messages will appear in the Message Inbox on the homepage.

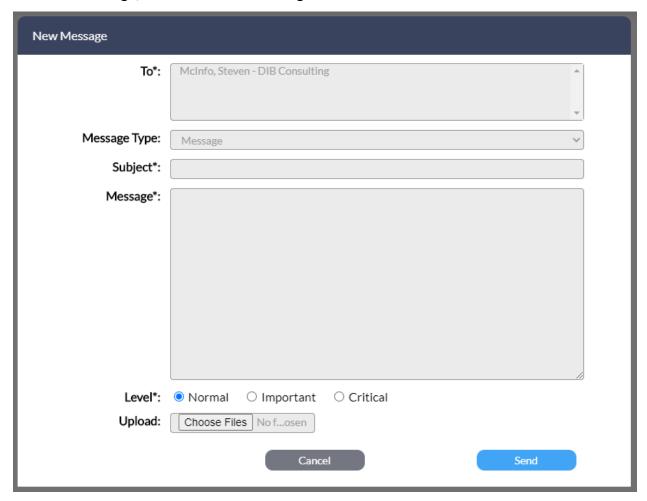


To increase the size of the window, click on the Message Inbox button and the messages feature will go to full screen.





To send a message, click on the New Message button.

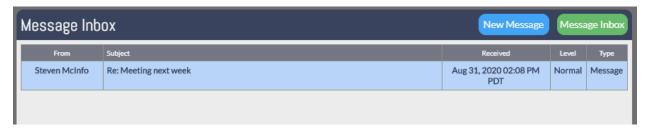


The required fields are flagged with an asterisk (\*). Select one or multiple users from the To box. Use the CTRL or Apple key to select multiple. All users within your account and any consultants you are currently engaged with will be available on the list. To see more about consultants, see the Partner Engagement section.

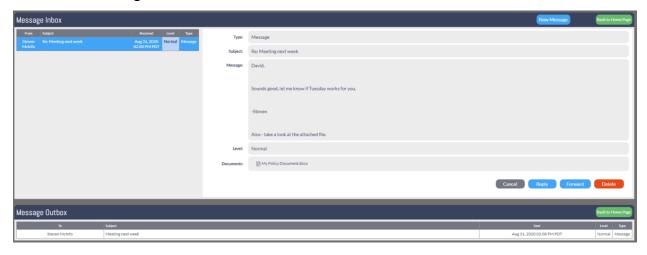
Select your Message Type, enter a subject and enteryour message. Select the Level for the message and attach files if needed. Any files attached will be uploaded and encrypted. Click the Send button and the message will show up in your sent list.



New messages will be highlighted blue and always at the top of the list.



Click on the message to view.

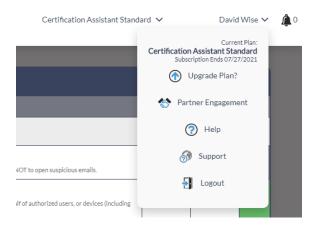


To reply to this message, click on the Reply button and Send when your message is complete. Similarly, to Forward to another user, click on Forward and Send when your message is complete.

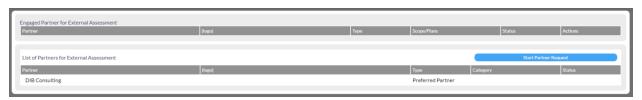
#### Partner Engagement

The Partner Engagement feature enables Certification Assistant users to engage consultant partners of Exostar to perform assessments on the practices and processes of CMMC prior to seeking certification. To start an engagement, click on the down arrow next to your name in the upper right portion of the page and select Partner Engagement.



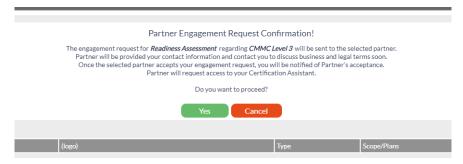


To begin, click on the Start Partner Request button.





Select the Plan(s) to be assessed, CMMC Level 1. Project Scope is locked to Readiness Assessment (more options coming later) and then select the partner you intend to work with from the list provided. Click the Send Request button and you will be prompted with:





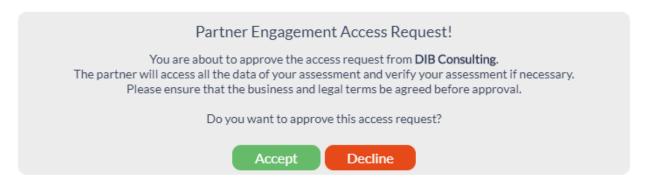
Click on Yes to confirm that you want to proceed, although you have the option to terminate the engagement at any time.

The partner will be notified through the messaging system and will be prompted to Accept or Reject the engagement. All contract terms and conditions for the Partner engagement occur outside of Certification Assistant. Once a decision has been made, then return to Certification Assistant to status the relationship.

Once accepted, the status will update to Engagement Accepted. The partner will then assign a consultant to your engagement and they will request access to your data in Certification Assistant. You will receive a message from the system that this request has been sent.



Return to the Partner Engagement function and you have the option to Accept or Decline access to your data.



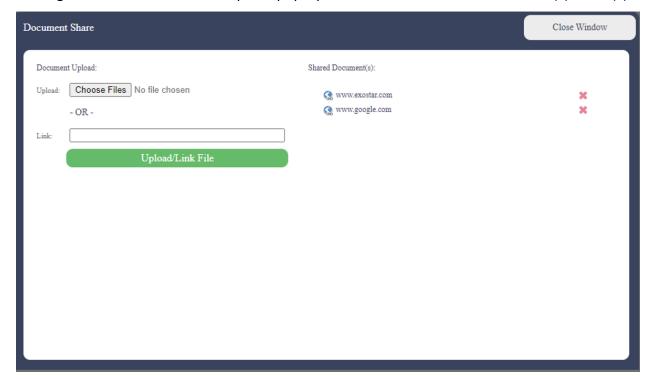
If you choose to accept, the consultant will be able to access your data from their login and review, make comments, assign actions, and upload documentation just like a member of your account. When they have completed their work, they will cancel access and move on to the documentation stage of the project.

At any time during an engagement, you and the partner now have the ability to share documents.





Clicking on Document Share will open a pop-up window to load either a document(s) or link(s).



NOTE: Once the engagement is terminated, access to these documents is removed.

At any time, you can terminate the relationship and access to Certification Assistant. Just click the Terminate Engagement.



When the consultant has completed the documentation report, they will deliver it to you via the system and you will receive another message. In the Partner Engagement screen, click on the View Documentation to review the report.





The project can then be closed by the consultant and the overall engagement can be terminated by you or the consultant partner administration. You will still have access to the documentation and at any time you can click on the New Engagement button to start another project.

