



# MAG 7.7 Release

- Secure access message - MAG-7847
- Lockout period - MAG-7848
- FIS rejection email - MAG-7512
- FIS admin rejection flow - MAG-7616
- Change password - MAG-7903
- Defects

Feature

**Secure access message - MAG-7847**

# Secure access message - MAG-7847



## ACCEPTABLE USE POLICY

- The applications accessed via Exostar are restricted solely to authorized users for legitimate business purposes only.
  - The actual or attempted unauthorized access, use or modification of this network is strictly prohibited.
  - Unauthorized users are subject to criminal and civil penalties under state, federal or other applicable domestic and foreign laws.
- The user of this system may be monitored and recorded for administrative and security reasons. Anyone accessing this system expressly consents to such monitoring and is advised that if such monitoring reveals possible evidence of criminal activity, Exostar may provide the evidence of such activity to law enforcement officials.

Step 1/2: Email Address / User ID

## Login

Enter your Email Address or User ID

Email Address or User ID

[Login Using Company Credential \(EAG\) ?](#)

[Login Using Badge or Certificate ?](#)

[Need help?](#)

NEXT

Don't have an account? [Register](#)

Feature

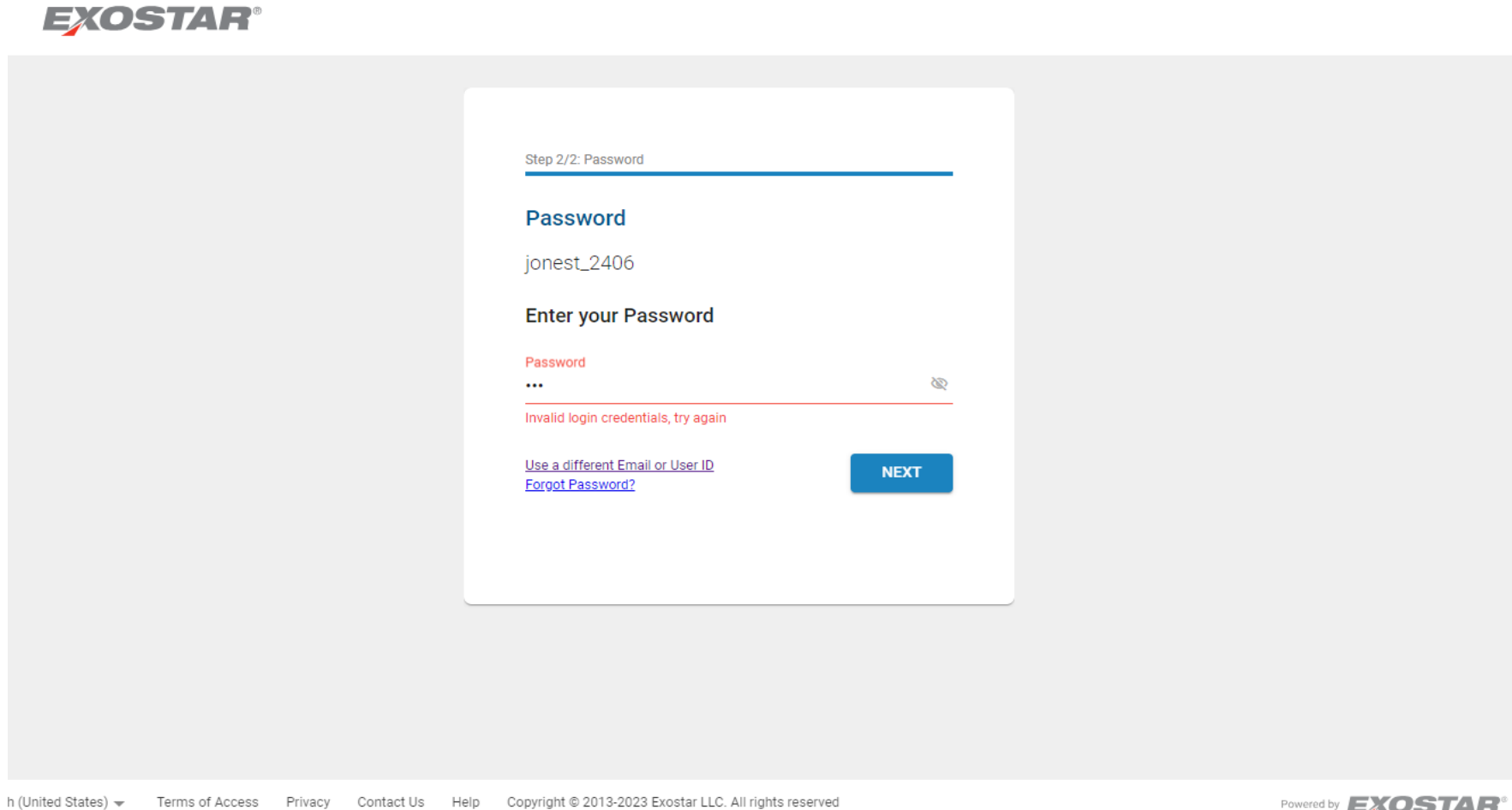
**Lockout period - MAG-7848**

# Lockout period - MAG-7848

**A user's account is locked for repeatedly entering the wrong password 3 times within a 15-minute window. The user will have to wait for 30 minutes before they can retry to access their account**

# Lockout period - MAG-7848

Enters the wrong password 3 times within a 15-minute window



The screenshot shows the EXOSTAR login interface. At the top left is the EXOSTAR logo. The main content area is a white card with the following elements:


- Step 2/2: Password
- Section header: Password
- Text input: jonest\_2406
- Section header: Enter your Password
- Text input: Password (with a red error bar below it)
- Text: Invalid login credentials, try again
- Text: Use a different Email or User ID
- Text: [Forgot Password?](#)
- Button: NEXT

At the bottom of the page, there is a footer with the following text: h (United States) ▼ Terms of Access Privacy Contact Us Help Copyright © 2013-2023 Exostar LLC. All rights reserved. On the right side of the footer, it says Powered by EXOSTAR<sup>®</sup>.

# Lockout period - MAG-7848

The user will have to wait for 30 minutes before they can retry to access their account

**EXOSTAR**<sup>®</sup>

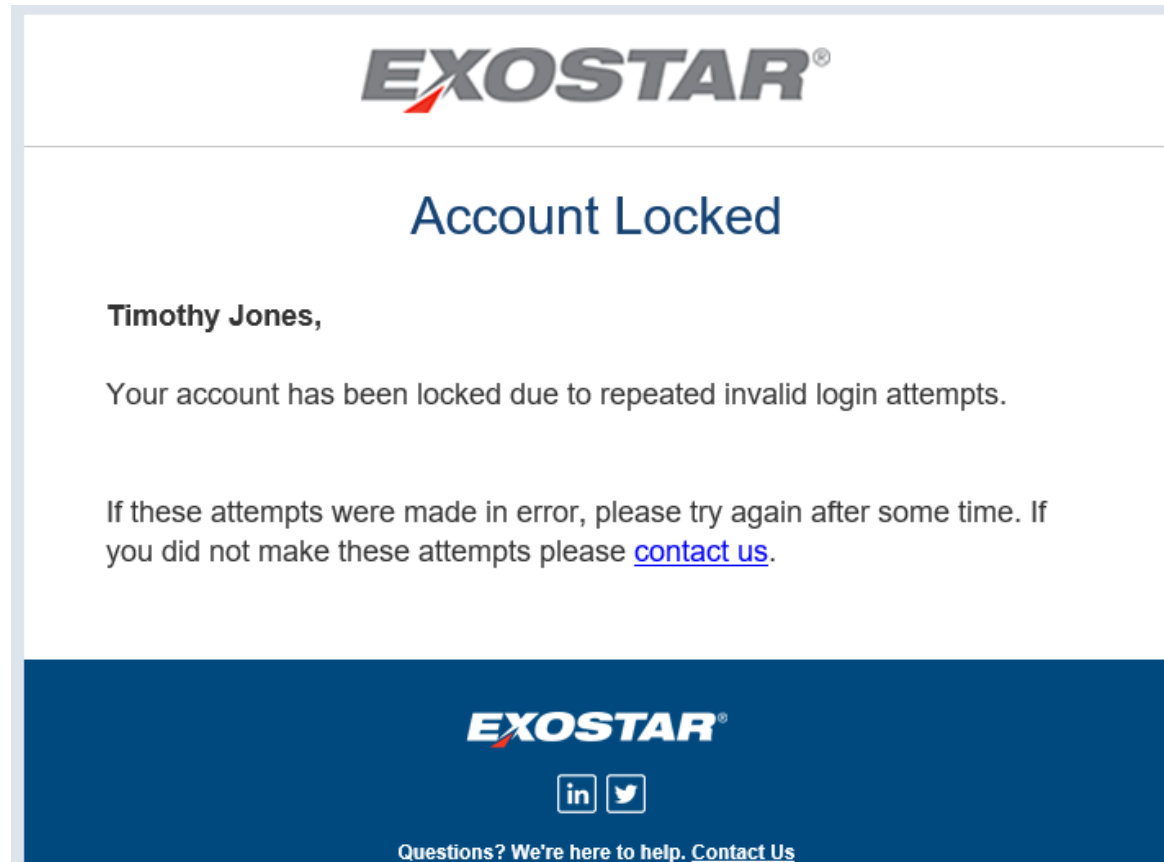
 **Account Locked**

You have attempted to login too many times. Please wait 30 minutes and try again.

[Use a different Email or User ID](#)

# Lockout period - MAG-7848

The user of that account will receive an email notification.





# Feature

## FIS rejection email - MAG-7512

## Minor text change to the FIS revocation email send to an FIS Admin.

Dear FIS Administrator,

Samuel Boat has revoked their FIS certificate(s).

Revocation date: 24 Oct, 2023 21:08:15 GMT Revocation Reason: Other Additional Information, if any: testing

USER DETAILS:

User ID: boats\_7031

Organization Name: Exostar QA

Organization ID: EXO117441337

Please contact the user to verify they no longer need the revoked certificate(s). If the certificate was revoked in error, assist the user in re-applying for a certificate.

NEED HELP? [https://myexostar.com/?page\\_id=32](https://myexostar.com/?page_id=32)

DO NOT reply to this email. This is an automated email and replies are not being monitored.

# Feature

## FIS admin rejection flow - MAG-7616

**FIS Administrators will no longer need to complete the required fields at the product and services section when rejecting an FIS request**

## Leave Products & Services section unfilled and deny request

**Products & Services**

Federated Identity Service (FIS)  
Federated Identity Service (FIS) Sponsor Code(s):

This is an optional field. If available, enter comma-separated sponsor code(s). For help on Sponsor Codes, [view more information](#).

• Partner/Application:  Select the partner or application for which you are requesting FIS certificates.

• Assurance Level:

• Choose the certificate type?:  Not sure which Assurance Level to choose?  
Hardware Vendor: Crescendo [View More Information](#)

• Certificate Validity Period:

• Request Reason:

**Organization Information**

Organization ID:

Organization Name:

Business Unit:

**Org Administrator Comment**

Administrator Comment:

**FIS Administrator Action**

Administrator Comment:

• Is this user authorized to be provisioned with FIS certificates?:

• Deny Comments:

## Request is denied

User : samuel boaquoatengs\_94637 | Organization : Exostar QA | Credential Strength : Medium Hardware Cert

### Request Status

This user request has been rejected and the user notified of the rejection. The workflow is now complete. Please click below to return to the Request Inbox.

[Request Inbox](#)



[Terms of Access](#) | [Privacy](#) | [Contact Us](#) | Copyright © 2013-2023 Exostar LLC. All rights reserved

T111\_A  
Z

# Feature

**Change password (Text Change) - MAG-7903**

## Relabeled text from Reset Password to Change Password

**EXOSTAR**<sup>®</sup>

### Change Password

Old Password

New Password

Confirm password

---

- Minimum length: 15
- Minimum alphabetic character: 1
- Minimum numbers: 1
- Minimum special characters: 1
- No leading and trailing spaces

[Need help?](#)



# DEFECTS

## Fixed broken links and updated the instructions

YOU NOW MUST DOWNLOAD YOUR NEW CERTIFICATES USING THE INSTRUCTIONS BELOW. Your renewed certificates must be downloaded before your existing certificates expire. If your existing certificates expire, you will need to reapply for new certificates. This may result in additional cost to your organization.

### INSTRUCTIONS TO DOWNLOAD CERTIFICATE:

- 1.Ensure your token is inserted into your computer's USB drive.
- 2.Log into <https://portalvs.exostar.com> using your existing certificate.
- 3.Go to "My Account" tab and select "Manage Certificates" and then "Download Certificates".
- 4.Please note you will not be able to continue with the download or installation if you do not already have KMA installed and running or if there isn't enough space on the token to add a new certificate. You will be prompted to install KMA if the system does not detect KMA already running.
- 5.Download the certificates.
- 6.During the installation process you will be prompted to enter your token password.
- 7.You will receive a confirmation when all certificates have been installed successfully.

IMPORTANT: You must be logged in with your digital certificates in order to download renewed certificates.

Visit [https://www.myexostar.com/?ht\\_kb=fis-certificate-download-requirements](https://www.myexostar.com/?ht_kb=fis-certificate-download-requirements) for more information on FIS requirements.

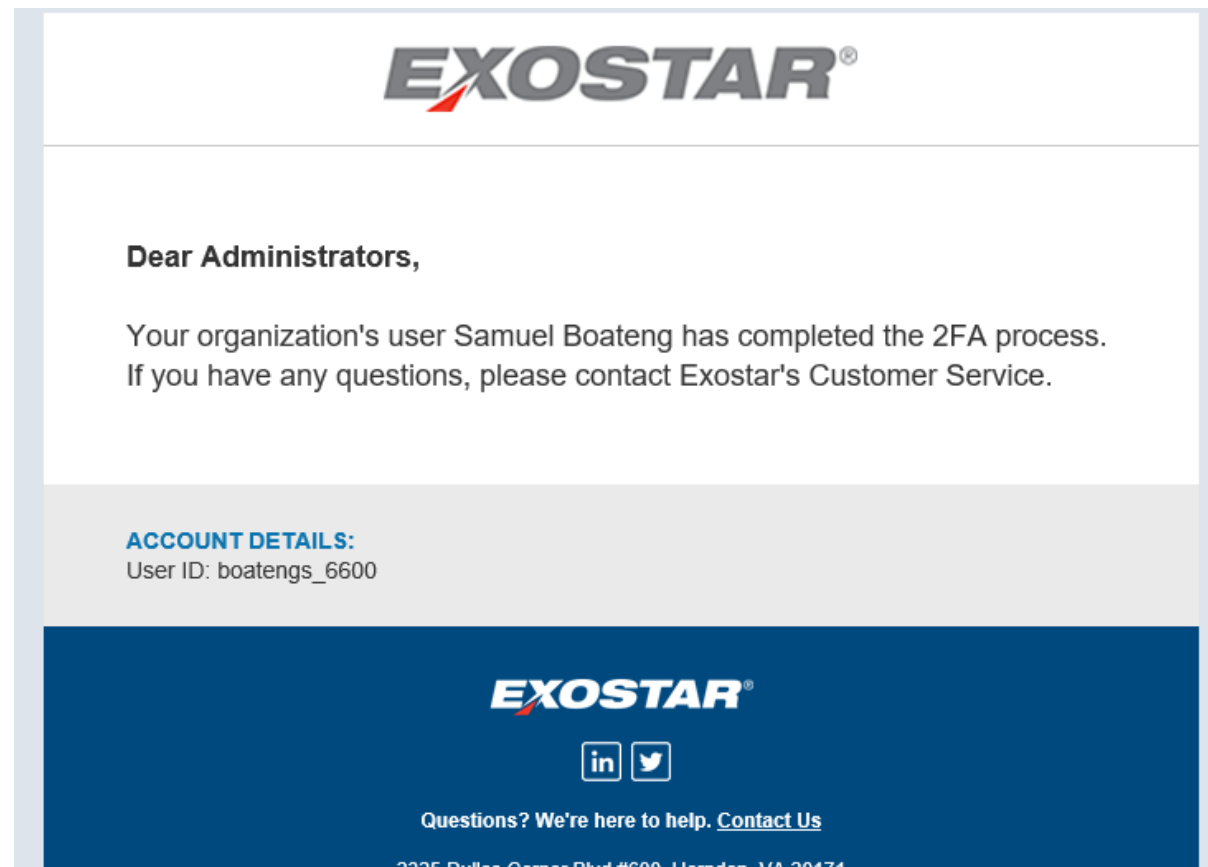
### YOUR ACCOUNT DETAILS:

User ID: hwr\_0267

Organization Name: Jetty FIS QA Oct13 2023 Organization ID: EXO117505318

NEED HELP? [https://myexostar.com/?page\\_id=32](https://myexostar.com/?page_id=32)

## We have fixed the issue of incomplete proofing or 2FA process sending out a 2FA complete email



# Deprecated Login URL - MAG-7857

Directly accessing <https://portalvs.exostar.com/idprov/accesslogin/LoginMain.faces> will no longer function for MAG. Users trying to access this URL will be directed to the dashboard

# Deprecated Password Reset URL - MAG-7857

Directly accessing <https://portalvs.exostar.com/idprov/accesslogin/ShowPwdResetRqst.faces> will no longer function for password resets to ensure compliance to our password policy.